

Caleb Kaiser

Residential Operations Mgr.

Email: ckaiser@certapro.com

Text / Call: [\(978\) 886-5254](tel:(978)886-5254)

Please reach out to Caleb for:

- Manufacturer product information on primers, paints and stains
- Pre-project questions (scope of work related)
- Changes Orders; for example adding or subtracting work



Carla Gando

Office Administrator

Email: cgando@certapro.com

Text (the fastest way to connect) [\(978\) 296-0633](tel:(978)296-0633)

Please reach out to Carla for:

- Submitting deposits and final payments
- Happy Customer Checklist responses
- Professional Color Consults or final color selections
- Rescheduling a project that hasn't started yet; updated start dates
- Receiving post-production feedback

